

Blackburn with Darwen Local Area Agreement 2010 Refresh - Improve the Local Economy

Indicator	Baseline	Target 08-09	Target 09-10	Target 10-11	Lead Partner	Lead thematic group	Key Delivery Partners
* NI117 16 - 18 year olds who are not in education, training or employment (NEET) (WNF)	7.6% (nov-jan 08)	7.30%	7.00%	6.70%	Connexions BwD (CXL Ltd)	Children's Trust	Blackburn with Darwen Borough Council; Connexions BwD (CXL Ltd); Blackburn College; Job Centre Plus
* NI151 Overall employment rate (WNF)	67.4% (56,100/83300 WA pop june 2007)	66.70%	66%	66%	BwDBC - Regen & Projects Team	Economic Regeneration	Blackburn with Darwen Borough Council; Partners of the City Strategy Consortium (SEG); including Job Centre Plus; Learning & Skills Council; Primary Care Trust; Chamber of Commerce, Connexions Lancashire; CVS
* NI153 Working age people claiming out of work benefits in the worst performing neighbourhoods (WNF)	-1.4 percentage points (gap between North West four quarter average to May 2007 and same for BwD)	n/a	-2.44 percentage points (gap between West four quarter average to May 2010 and same for BwD)	-2.44 percentage points (gap between North West four quarter average to May 2011 and same for BwD)	BwDBC - Regen & Projects Team	Economic Regeneration	Blackburn with Darwen Borough Council; Partners of the City Strategy Consortium (SEG); including Job Centre Plus; Learning & Skills Council; Primary Care Trust; Chamber of Commerce, Connexions Lancashire; CVS
* NI154 Net additional homes provided	56 (average 2005-2008)	-112	62	163	BwDBC - Housing	Strategic Housing Partnership	Blackburn with Darwen Borough Council
* NI155 Affordable homes delivered	55 (average 2005-2008)	68	126	114	BwDBC - Housing	Strategic Housing Partnership	Blackburn with Darwen Borough Council
* NI163 Working age population qualified to at least Level 2 or higher (WNF)	61.7% (December 2006 baseline)	n/a	64.70%	67.2% (5.5% increase on baseline)	BwDBC Regen & Projects Team	Economic Regeneration	Blackburn with Darwen Borough Council; Learning and Skills Council; LSP Partners (as employers)
* NI165 Working age population qualified to at least Level 4 or higher	22.7% (18000/79295.15 adult pop in 2006 19-59&19-64)	23.7	24.7	25.7% (20379/wa pop)	BwDBC Regen & Projects Team	Economic Regeneration	Blackburn with Darwen Borough Council; Learning and Skills Council; Blackburn College & other higher education partners

*NI166 Median earnings of employees in the area	94.44 (average ratio against region 1997-2006)	In negotiation			Pennine Lancs Economic Development Company	Economic Regeneration	Blackburn with Darwen Borough Council
*NI171 New business registration rate	53.6 (based on Option A)	53.6	50.1	51.1	Pennine Lancs Economic Development Company	Economic Regeneration	Blackburn with Darwen Borough Council
NI45 Young offenders engagement in suitable education, training & employment	60.7% (06-07)	70%	75%	80%	BwDBC - Youth Offending Team	Children's Trust	Blackburn with Darwen Borough Council; Connexions Lancashire; Lancashire Constabulary; Job Centre Plus; Blackburn College
NI 146 Adults with learning disabilities in employment	4% (actual 14)	n/a	4.50%	5%	BwDBC - Adult Social Services	Economic Regeneration	Blackburn with Darwen Borough Council
L114 Reduction of 16-18 year olds NEET who are resident in South East Blackburn	11.3%	10.9%	10.5%	10.2%	Connexions BwD (CXL Ltd)	South East Area Agency Partnership	Blackburn with Darwen Borough Council; Connexions BwD (CXL Ltd); Blackburn College; Job Centre Plus
L118 Sustainable growth of social enterprise activity a) Number of social enterprises trading	36 (07-08)	n/a	38	40	CVS	Economic Regeneration	Blackburn with Darwen Borough Council; Pennine Lancashire Economic Development Company
L118 Sustainable growth of social enterprise activity b) Total income of social enterprises	£34,713,502(07-08)	n/a	2% increase	2% increase	CVS	Economic Regeneration	Blackburn with Darwen Borough Council; Pennine Lancashire Economic Development Company
L118 Sustainable growth of social enterprise activity c) Total assets of social enterprises	£57,483,579(07-08)	n/a	2% increase	2% increase	CVS	Economic Regeneration	Blackburn with Darwen Borough Council; Pennine Lancashire Economic Development Company
L118 Sustainable growth of social enterprise activity d) Number of social enterprises with income / assets greater than £1million	4 (07-08)	n/a	4	4	CVS	Economic Regeneration	Blackburn with Darwen Borough Council; Pennine Lancashire Economic Development Company

LI018 Sustainable growth of social enterprise activity e) Total number of staff employed	544 (07-08)	n/a	550	560	CVS	Economic Regeneration	Blackburn with Darwen Borough Council; Pennine Lancashire Economic Development Company
LI19 Average earnings of residents of the borough	£424.50 (2007 - note confidence interval of 8.6)	£430	£435	TBC	Pennine Lancs Economic Development Company	Economic Regeneration	Blackburn with Darwen Borough Council; Pennine Lancashire Economic Development Company
LI21 Number of job outcomes for Priority Group 1 clients	1059	1272	1463	1463	Job Centre Plus	Economic Regeneration	Blackburn with Darwen Borough Council; Partners of the City Strategy Consortium (SEG); including Job Centre Plus; Learning & Skills Council; Primary Care Trust; Chamber of Commerce, Connexions Lancashire; CVS
LI22 Reducing poverty for older people (a) increase benefit uptake for people 50+	£2,200,000	n/a	£2,420,000	£2,590,000	Age Concern Blackburn with Darwen	Older People's Partnership	Blackburn with Darwen Borough Council; Age Concern; Job Centre Plus
LI22 Reducing poverty for older people (b) increase the number of people aged 50+ in employment	TBC once overall employment rate target has been agreed.				Age Concern Blackburn with Darwen	Older People's Partnership	Partners of the City Strategy Consortium (SEG)
NI116 Children in poverty	DIAGNOSTIC MEASURE						

Targets confirmed	Targets still to be agreed
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Designated indicators

Non-designated indicators

Blackburn with Darwen Local Area Agreement 2009 Refresh - Improve Health and Well-being

Indicator	Baseline	Target 08-09	Target 09-10	Target 10-11	Lead Partner	Lead thematic group	Key Delivery Partners
* NI8 Adult participation in sport	16.29 (2005-6)	18.29	19.29	20.29	BwDBC - Culture, Leisure & Sport	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
* NI39 Alcohol-harm related hospital admission rates	1989 per 100,000 pop (2006-07)	2355 (represents 1% lower growth rate relative to trend)	2555 (represents 1% lower growth rate relative to trend)	2721 (represents 1% lower growth rate relative to trend)	NHS Blackburn with Darwen	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen; Lancashire Constabulary
NI112 Under 18 conception rate (removed from reward grant set)	28% (41.8 per 1000)	42% reduction (34 rate)	48% reduction (30.1 rate)	55% reduction (26.2 rate)	NHS Blackburn with Darwen	Children's Trust	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
*NI120 All-age all cause mortality rate	908 – Males 603 - Females (2006-2007)	799 – Males 558-females	774 – Males 539-females	749 – Males 521 - females	NHS Blackburn with Darwen	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
* NI121 Mortality rate from all circulatory diseases at ages <75	127.36 (2006-2007)	89.59 (29.7% reduction against baseline)	84 (34% reduction against baseline)	78.77 (38% reduction against baseline)	NHS Blackburn with Darwen	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
* NI122 Mortality rate from all cancers at ages <75	129.26 (2006-2007)	122.78 (5% reduction on baseline)	119.69 (7.4% reduction on baseline)	116.68 (9.7% reduction on baseline)	NHS Blackburn with Darwen	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
* NI123 16+ current smoking rate prevalence (4-week quitters in 1 st year)	1618 (04-07 3 year average)	1613 (0.1% decrease on baseline)	1647 (2% increase on baseline)	1679 (4% increase on baseline)	NHS Blackburn with Darwen	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
* NI142 Number of vulnerable people who are supported to maintain independent living	97.03%	97.33%	97.66%	98.00%	BwDBC – Adult Social Services	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen; Age Concern

* NI198 Mode of travel to school - number of children travelling to school by car, van or taxi	37% (4520 pupils) 06/07	35%	34%	33%	BwDBC - Regen & Env	Environment	Blackburn with Darwen Borough Council; Capita
* NI125 Achieving independence for older people through rehabilitation/intermediate care	88%	88%	89%	90%	BWDBC –Adult Social Services	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen; Age Concern
* NI185 CO2 reduction from local authority operations	29,330 tonnes (686 from outsourced services)	n/a	5% reduction on baseline	10% reduction on baseline	BwDBC – Regen & Projects Team	Environment	Blackburn with Darwen Borough Council and the organisations that the contract with (wider LSP commitment is required for the additional local indicator)
* NI187 Tackling fuel poverty – % of sample respondents in receipt of benefit with SAP<35	5.17% (actual number 23)	n/a	4.92%	4.67%	BwDBC – Housing, Nhoods & Customer Services	Environment	Blackburn with Darwen Borough Council
* NI187 Tackling fuel poverty – % of sample respondents in receipt of benefit with SAP>65	41.57% (actual number 185)	n/a	42.57%	43.57%	BwDBC – Housing, Nhoods & Customer Services	Environment	Blackburn with Darwen Borough Council
NI51 Effectiveness of child and adolescent mental health services	10 (05-06)	14	13	16	BwD - Children's Services	Children's Trust	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
NI53 Prevalence of breastfeeding at 6-8 weeks from birth	44.7% in Q2 07/08	33.5%	40%	42.9%	NHS Blackburn with Darwen	Children's Trust	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
NI56 Obesity among children in Year 6	16.5% in 06/07	16.10%	18.20%	17.80%	NHS Blackburn with Darwen	Children's Trust	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
NI113 Prevalence of Chlamydia in <25 year olds	Target only for screening - as per definition	17%	25%	35%	NHS Blackburn with Darwen	Children's Trust	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen

NI130 Social care clients receiving Self Directed Support	4% (148 out of 3636 users 08-09)	n/a	11%	50%	BwD - Adult Social Services	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen; Age Concern
NI188 Adapting to climate change	Level 0	Level 1	Level 1	Level 2	BwDBC - Regen & Projects Team	Environment	Blackburn with Darwen Borough Council
LI001 Dental health of children - a) Percentage of all children seen by a dentist		n/a	n/a	No less than 85% of children	NHS Blackburn with Darwen	Children's Trust	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
LI001 Dental health of children - b) Percentage of children with decayed; missing or filled teeth				No more than 48% of children	NHS Blackburn with Darwen	Children's Trust	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
LI2 Take up of Care Network	1329 customers (07-08)	5% increase on baseline (1395)	5% increase on 08-09 (1464)	5% increase on 09/10 (1537)	Care Network	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen; Age Concern; Care Network
LI3 Difference in All Age All Cause Mortality rate between borough average & most deprived 20%	ratio 1.27 (2004-6 All Age All Cause Mortality - most deprived 20% of Borough 938.6/100,000 Borough av. 736.4/100,000)	1.25	1.24	1.23	NHS Blackburn with Darwen	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
LI4 CO2 reduction from LSP partner organisations	20,914 tonnes CO2	5% reduction	5% reduction	5% reduction	BwDBC - Regen & Projects Team	Environment	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen; Lancashire Constabulary; Blackburn College
LI5 Reduce rates for suicide or undetermined injury	13.5 (95-97 baseline for national 2010 target)	n/a	10.8 (20% reduction on baseline)	10.8 (maintenance of 09-10)	NHS Blackburn with Darwen	Health & Social Well Being	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen
Healthy life expectancy in later life	Diagnostic measure being explored						

Blackburn with Darwen Local Area Agreement 2009 Refresh - Build Stronger and Safer Communities

Indicator	Baseline	Target 08-09	Target 09-10	Target 10-11	Lead Partner	Lead thematic group	Key Delivery Partners
* NI7 Environment for a thriving third sector	26.9% (2008 survey results)	n/a	n/a	35.3% NB: A measurable improvement, calculated in accordance with published OTS guidance. Based on the results of the 2008 national survey of third sector organisations, it is estimated that the required improvement in Blackburn with Darwen will be around 8.4% percentage points. This remains an estimate. The final target will be confirmed once the 2010 national survey of third sector organisations has reported."	CVS	People & Communities	Blackburn with Darwen Borough Council; Council for Voluntary Services
* N16 Serious acquisitive crime rate	14.32 (2002 actual/141,239 pop)	14.13 (1995/1.3 % reduction against baseline)	13.94 (1969/2.6% reduction against baseline)	13.75 (1941 crimes/4% reduction against baseline)	Lancs Constab	Community Safety	Lancashire Constabulary; Blackburn with Darwen Borough Council; Probation Service Lancashire
* N20 Assault with injury crime rate	<i>Recorded Assault with Less Serious Injury rate per 1,000 population in 2008/09 (based on mid-2007 population estimates) – to be finalised in 2009. Please note the 2010/11 figure will be calculated using mid-2009 population estimates".</i>	n/a	-2% reduction from baseline	-4% from baseline (reduction of 4% on the baseline of recorded Assault with Less Serious Injury rate of crimes per 1,000 population in 2008/09 (based on mid-2007 population estimates), as measured by the equivalent rate of crimes per 1,000 population in 2010/11 (based on mid-2009 population estimates)."	Lancs Constab	Community Safety	Lancashire Constabulary; Blackburn with Darwen Borough Council; Probation Service Lancashire
* NI40 Drug users in effective treatment (WNF)	784 (actual 07-08 figure as set by NDTMS)	800 (2% increase on baseline)	816 (4% increase on baseline)	832 (6% increase on baseline)	BwDBC – Com Safe	Community Safety	Blackburn with Darwen Borough Council; NHS Blackburn with Darwen; Lancashire Constabulary; Probation Service Lancashire

* NI192 Household waste recycled	27.5% (06-07)	38%(estimated 23761.2 tonnes)	40% (estimated 25036.8 tonnes)	41% (estimated 25688.38 tonnes)	BwDBC – Regen & Env	Environment	Blackburn with Darwen Borough Council
* NI196 Improved street and environmental cleanliness – fly tipping	Grade 2 (06-07) 6733 incidents; 2285 actions	Maintain Grade 1 (5852 incidents; 4147 actions)	Maintain Grade 1 (5500 incidents; 4395 actions)	Maintain Grade 1 (5170 incidents; 4658 actions)	BwDBC – Regen & Env	Environment	Blackburn with Darwen Borough Council; Lancashire Constabulary; Lancashire Fire and Rescue Service; Environment Agency; Magistrates Courts; Chambers of Commerce
* NI70 Hospital admissions caused by unintentional and deliberate injuries to children and young people (0-17yrs)	140.9 per 10,000 population (2007-2008)	n/a	137 per 10,000	133 per 10,000	BwDBC - Children's Services	Children's Trust	
* NI110 Young people's participation in positive activities	61.2% (2008-2009)	n/a	65%	70.5%	BwDBC - Culture, Leisure & Sport	Children's Trust	
* NI111 First time entrants to youth justice system	1620	1606	1547	1488	BwDBC - Youth Offending Team	Children's Trust	
NI19 Rate of proven re-offending of young people	1.45 per young offender (jan - mar 05 cohort)	1.42	1.4	1.37	BwDBC - Youth Offending Team	Children's Trust	
NI30 Re-offending rate of prolific & priority offenders	109 offences (07-08)	n/a	14% reduction in offences from 150 baseline (no more than 129 offences)	16% reduction in offences from 150 baseline (no more than 129 offences)	Community Safety Partnership	Community Safety	
NI32 Repeat incidents of domestic violence	Target to be established by end of March 2010				Lancs Constab	Community Safety	
NI35 Preventing Violent Extremism	2.5 (self assessment score out of 5)	n/a	n/a	3.7	BwDBC-Community Safety Team	Community Safety	
LI23 Number of people killed or seriously injured in road traffic accidents (excluding motorways - proxy for Ni47)	133.45 casualties (1994-1998)	n/a	55.5 casualties	46.8 casualties	Capita - Road Safety Team	Community Safety	

NI 49 a) Number of primary fires	No numerical baseline established - targets are a proportion of Lancs wide figure	499	475	451	Lancs Fire & Rescue	Community Safety	Blackburn with Darwen Borough Council; Lancashire Constabulary; Lancashire Fire and Rescue Service
NI 49 b) Number of deaths from primary fires	No numerical baseline established - targets are a proportion of Lancs wide figure	1	1	1	Lancs Fire & Rescue	Community Safety	Blackburn with Darwen Borough Council; Lancashire Constabulary; Lancashire Fire and Rescue Service
NI 49 c) Number of non-fatal casualties from primary fires (excluding precautionary checks)	No numerical baseline established - targets are a proportion of a Lancs wide figure	28	27	26	Lancs Fire & Rescue	Community Safety	Blackburn with Darwen Borough Council; Lancashire Constabulary; Lancashire Fire and Rescue Service
NI 59 Initial assessment for children's social care carried out within 7 working days	90.4 in 06/07	82%	85%	90%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council;
NI 147 Care leavers in suitable accommodation	88.9 in 06-07	90%	92%	95%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council; Twin Valley Homes
NI 195 Improved street and environmental cleanliness a) litter	n/a	11%	11%	11%	BwDBC - Regen & Env	Environment	Blackburn with Darwen Borough Council; Lancashire Constabulary; Lancashire Fire and Rescue Service
NI 195 Improved street and environmental cleanliness b) detritus	n/a	18%	18%	18%	BwDBC - Regen & Env	Environment	Blackburn with Darwen Borough Council; Lancashire Constabulary; Lancashire Fire and Rescue Service
NI 195 Improved street and environmental cleanliness c) graffiti	n/a	4%	4%	4%	BwDBC - Regen & Env	Environment	Blackburn with Darwen Borough Council; Lancashire Constabulary; Lancashire Fire and Rescue Service
NI 195 Improved street and environmental cleanliness d) fly-posting	n/a	1%	1%	1%	BwDBC - Regen & Env	Environment	Blackburn with Darwen Borough Council; Lancashire Constabulary; Lancashire Fire and Rescue Service

LI6 Increase the number and overall size of small grants issued to the 3rd sector	Number: 133 Total amount of grant:£347,534	Number:140 Total amount of grant: £350,000	Number:145 Total amount of grant: £375,000	Number:150 Total amount of grant:£400,000	CVS	People & Communities	
LI7 % of known new volunteers reporting the following after a period of volunteering a) obtained employment b) progress to education/training c) experienced improved health and well being	a)19% b)48% c)56%	a)20% b)40% c)60%	a)20% b)40% c)60%	a)20% b)40% c)60%	CVS	People & Communities	
LI8 Implementation of the LSP Cohesion strategy and action plan	New measure to be confirmed by end of March 2010				BwDBC - Policy	Cohesion Group	Blackburn with Darwen Borough Council;
LI9 Increase participation in volunteering (based on NI6)	25% (citizen's panel 2007)			Target to be established by end of March	CVS	People & Communities	
LI10 Workforce representation	New measure and baseline to be confirmed by end of March 2010					People & Communities - Workforce Representation Group	Blackburn with Darwen Borough Council; Lancashire Constabulary; Primary Care Trust; Blackburn College; Lancashire Fire and Rescue Service
NI 1 % people who believe people from different backgrounds get on well together in their local area	DIAGNOSTIC MEASURE						
NI4 % people who feel they can influence decisions in their locality	DIAGNOSTIC MEASURE						
NI17 Perceptions of ASB	DIAGNOSTIC MEASURE						

Blackburn with Darwen Local Area Agreement 2009 Refresh - Improve Educational Achievements

Definition	Baseline	Target 08-09	Target 09-10	Target 10-11	Lead Partner	Lead thematic group	Key delivery partners
NI72 Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional development and Communication, Language and Literacy	46.5% for 07/08	48.20%	50%	51%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council
NI73 Achievement at level 4 or above in both English and Maths at KS 2 (Threshold)	67% for 07/08	n/a	73%	76%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council
NI75 Achievement of 5 or more A*-C grades at GCSE or equivalent including English and maths (Threshold)	43.5% for 07/08	47%	49.30%	51.50%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council
NI 87 Secondary school persistent absence rate	8% in 07/08	n/a	6.50%	5.60%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council
NI92 Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	39.6 for 07/08	33.6	32.97	31.52%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council
NI93 Progression by 2 levels in English between KS1 and KS2	80% for 07/08	n/a	87%	86%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council
NI94 Progression by 2 levels in Maths between KS1 and KS2	75% for 07/08	n/a	84%	80%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council
NI99 Children in care reaching level 4 in English at KS2	47% for 07/08	54%	58.80%	60%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council
NI100 Children in care reaching level 4 in Maths at KS2	60% for 07/08	54%	58.80%	60%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council

NI101 Children in care achieving 5 A*-C GCSEs (or equivalent) at KS 4 (including English and Maths)	9% for 07/08	n/a	16.60%	16.60%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council
NI79 Achievement of a L2 qualification by age of 19	58.8% (03-04)	69.20%	71.40%	73.60%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council; Learning and Skills Council; Connexions Lancashire
(Local) Improve the performance of Pakistani heritage boys achieving 5+ GCSE's including English and Maths	28% (07-08)	32%	34%	42%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council; Connexions Lancashire
(Local) Improve the performance of white boys entitled to free school meals achieving 5+ GCSE's including English and Maths	17% (07-08)	22%	24%	28%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council; Connexions Lancashire
(Local) Reduce the gap between the % of CIOC attaining 5+ A*-C at GCSEs or equivalent and overall performance at this level in BwD		39%	36%	33%	BwDBC - Children's Services	Children's Trust	Blackburn with Darwen Borough Council; Connexions Lancashire